



# SAFEND DPS FOR FINANCIAL INSTITUTIONS

Whitepaper



## WHEN CHANCES ARE HIGH, DON'T BE A TARGET

The pivot of world economy and singled out to be the most cyber-targeted market sector, today's financial institutions are now facing more technologically-advanced threats on their data, its sensitivity, usage and security.

Introduced to protect sensitive information, these threats have generated stringent regulations and standards like GDPR EU which also bring additional demands on financial companies and their personnel.

When looking at data-protection solutions, a major requirement is to define who is targeting who and what and to also understand the impact a successful attack may have on a financial institution and its associated bodies.

### What is sensitive financial information?

- Customer information
  - Personal information, including: Name, ID number and email address
  - Family status and information about family members
  - Bank account, credit card and IBAN numbers
  - Past, present and future financial activities
- Financial institution
  - All data including files, usernames, passwords, access to cloud and other storage systems
  - Past, present and future business activities
  - Information about personnel

### Recent facts and figures

- Federal Bureau of Investigation: Financial institutions are a highly sought after target by criminals seeking to reap financial rewards:
- Attorney Preet Bharara NY 2015: Largest theft of customer data from a US financial institution in history, stealing personal information of over 100 million people
  - Center for Strategic and International Studies (CSIS): Cyber crime costs the global economy about \$445 billion annually. Damage to business related to theft of intellectual property exceeds \$160 billion
  - Financial Fraud Action UK (FFA UK): Financial fraud in Q1 and Q2 2016 increased by a quarter to £399.5 million. Losses from payment cards, remote banking and cheques totaled £755 million in 2015, an increase of 26% compared to 2014
  - Bloomberg News: In 2015 US-based stock traders and Ukrainian hackers collaborated to make \$100 million in illegal profits by stealing corporate press releases before they were released
  - City A.M.: Fraudsters hit Brits with a financial scam every 15 seconds.

### What are the main endpoint-related threats?

- Unauthorized access to protected and unprotected data
- Innocent provision of information related to lack of knowledge or negligence
- Extortion or forced handover of sensitive information
- Accidental or intended data leakage via endpoints: ports and USB storage devices, key loggers, BOYD and other external devices like CDs, DVDs and printers
- Introduction of viruses, Trojan horses or worms via endpoints like USBs or key loggers and the internet
- Trafficking and external use of stolen sensitive data

### What are the repercussions?

- Failing to comply with regulations and standards like GDPR EU, SOX, HIPAA, PCI, ISMA, BASEL II and other stringent standards
- Malicious control of an institution's sensitive information, data networks and customers information
- Trafficking and reusing stolen / modified information for criminal financial gain
- Irreparable damage to an institution's integrity, image, their share prices and finances
- Irreparable damage to an institution's supply chain to its customers and to their customers and businesses
- Irreparable loss of customer confidence and retention resulting in additional financial loss
- Countless waste of time and money spent handling successful attacks

## MONEY BRINGS POWER

Offering a hive of temptation financial institutions magnet hackers, organized groups and insiders looking for money or useful company, customer or personal information.

### What are the data protection challenges?

Often thriving in-tandem, data-theft technologies bring growing challenges to data-protection providers in their endeavour to remain that one step ahead. This includes complying to standards, controlling access to sensitive data files and folders, data encryption and how and where information is saved and downloaded to. Other integral requirements are use of external devices and remaining alert and in the loop by continual analysis of the solution's services.

#### Remaining updated with compliancy standards like GDPR EU

- Understanding and complying with local and international standards
- Understanding and complying with standards in countries you do business with

#### Where is sensitive data most open to threat?

- Endpoints on computers, laptops and mobile devices
- External media like USB storage sticks, hardware key loggers, CDs and DVDs
- During its transfer

#### Knowing where sensitive data is at all times

- Defining strong access permissions
- Preventing good people from doing bad things
- Preventing bad people from doing bad things

#### How to prevent stolen data from being used

- Defining which information can be uploaded to where
- Encrypting sensitive information
- Encrypting laptops and devices

#### More facts and figures

- Vista Research: 70% of data leakage originates from within an enterprise
- Forrester: 52% large North American enterprises lost confidential data through removable media like USB drives
- IDC: over 60% confidential data resides on endpoints
- Ponemon Institute: over 16,000 laptops are lost each week by in-transit business men and women in USA, Europe and UAE

## HOW SAFEND DPS ANSWERS DATA PROTECTION DILEMMAS

### Common Data Protection Dilemmas

- Finding a solution that works and that does not disrupt daily activities
- Finding a cost-effective and granular solution
- Understanding compliancy requirements like GDPR EU
- Overcoming integration pains
- Defining profiling, policies and exceptions

#### Silent operation without disrupting daily activities

The Safend DPS Data Protection for financial institutions solution is based on the Protector, Encryptor and Auditor modules which balance between productivity and performance without interfering with daily work activities. When installing DPS onto a network, accurate analysis of data protection requirements are assessed. This enables building policies and their exceptions, profiling and adding user / machine permissions also regarding the use of USB storage drives and other external storage devices.

As a granular suite, monitoring and controlling the information flow on your institution's endpoints, DPS enforces these policies, permissions and exceptions as it protects, encrypts, audits and generates reports on use of ports and devices. For example, when uploading an Excel file to a CD - an external device - which is an exception to a policy blocking use of all external devices.

#### Cost-efficiency, leaving room for future growth

Integrating Safend DPS into your organization's data network helps side-step costs associated with data leakage through unprotected endpoints. Safend DPS currently has the capacity to support over 250,000 endpoints via one environment.

#### Understanding compliancy requirements

Safend DPS already meets EU GDPR standards and as a customizable solution, can make necessary provisions should modifications be required. DPS also answers additional major compliance requirements like SOX, HIPAA, PCI, FISMA, BASEL II, UK Data Protection Act (DPA) and other stringent standards.

#### Overcoming integration pains

Safend DPS is designed for comprehensive installation and can be installed by both Safend certified experts or by your municipal systems administrator. Depending on the solution's requirements, the entire integration process should take a short time.

## **Safend DPS profiles, policies and exceptions**

Prior to server installation, DPS can pinpoint the usage of USB, FireWire, PCMCIA, PCI, internal storage and WiFi connections at your municipality. Using this information provides administrators the knowledge they need to create enforced companywide preventative policies, permissions and exceptions.

This may include blocking all external devices and then assigning exceptions to different users / devices, or that specific information only can be uploaded to an external device.

### **Safend DPS offers the following options:**

- Blocking / enabling data transfer
- Blocking data transfer and collecting information
- Blocking data transfer without collecting information
- Enabling data transfer and collecting information
- Enabling data transfer without collecting information

## **One Data Protection Suite, One Data Protection Agent**

Built as a suite of data protection modules, DPS protects your information as it controls, encrypts, monitors and updates you about its whereabouts throughout its lifecycle.

### **Safend Data Protection Suite Modules**

- Protector: controlled port and device endpoints and media encryption
- Encryptor: transparent encryption on laptops and PCs
- Auditor: immediate risk detection on WiFi ports / devices connected to endpoints

#### **Protector, port and device endpoints control**

A flexible and intuitive solution with strong rule-based file encryption capabilities, Protector averts inappropriate use of smartphones, digital cameras or memory sticks. Protector enables creation of highly granular and customizable security policies which automatically detect, permit and restrict files and selected devices according to levelled user permissions, type, model and serial number.

#### **Encryptor, full data hard disk encryption**

A full encryption solution for financial information, Encryptor blocks inappropriate access or transfer of information. As it secures an organization's endpoints, Encryptor immediately alerts administration on all intentional / unintentional data leakage incidents.

Always one step ahead of existing and new data hacking technologies, Encryptor already protects data at rest and can cover 250,000 endpoints.

#### **Auditor, pinpointing the real picture**

Having the capacity to run on up to 60,000 computers, the clientless Auditor pinpoints usage of USB, FireWire, PCMCIA, PCI, internal storage and WiFi connections on your network. Auditor searches for information according to Microsoft Active Directory architecture, IP Range and Computer Name and is successfully integrated into the Protector.

## **SAFEND DPS, PROTECTING YOUR FINANCIAL EDGE**

Understanding where the security challenges are and by introducing proven solutions, Safend DPS protects your institutions endpoints as it monitors, encrypts and updates you on where your data is and who is using it.

Safend DPS is very stable and built comprehensively and once integrated into your network, runs automatically without interrupting daily activities.

Designed as a robust solution for port and device control with a strong anti-tampering mechanism, Safend DPS already has built-in compliancy provisions, including for GDPR EU, PCI, HIPAA and SOX.

Safend is already used as a cost-effective data protection solution at major financial institutions who have integrated it into their network to protect their sensitive information.